

Thermoflex Insulating Glass Units Warranty

In New Zealand Winstone Glass of 33 Blakes Road, Belfast, Christchurch hereby provides the following Warranty in respect of Thermoflex Insulating glass units (“the Product”).

1. Warranty Period & Details

Subject to the provisions of this Warranty, Winstone Glass that the Product shall be, for a period of 10 years from the date of manufacture, free of material obscuration of vision resulting in moisture or film formation or dust collection on the interior glass surfaces of the air or argon space under normal conditions of use that is visible from 3 metres in normal viewing conditions.

Failure due to inadequacy of structural strength resulting from faulty materials up to the specified design wind pressure as determined in accordance with Australian and New Zealand Standards AS/NZS 1170.2, AS1288 AND NZS 4233

2. Warranty Coverage

This Warranty is to be read in conjunction with the Winstone Glass “Terms and Conditions of Sale” in force at time of sale.

This Warranty which only provides for free replacement of the Product or refund of the original invoice value, accepts no liability for personal injury, loss, claims, property damage, or labour, materials or other costs (whether special or consequential of otherwise), however caused or arising and whether direct or indirect.

3. Compliance to Standards

The Product conforms to the applicable Standard AS/NZS 2208 Dimensions and the tolerances are in accordance with Australian New Zealand AS/NZS4666.

4. Conditions

The Warranty is further subject to the following conditions:

- (a) The Warranty only covers product made with Butyl Secondary seal.
- (b) The Buyer acknowledges that the Product at the time of delivery was undamaged and free from any defects.
- (c) The glass used in the Product is manufactured by Winstone Glass or if sourced externally confirmed in writing or warranted by the supplier to comply with Winstone Glass product specifications

- (d) The Product is protected from contact with wet cement, hard foreign objects, metals and other material likely to cause abrasive damage.
- (e) The installation, design, and maintenance of the Product is entirely in accordance with AS/NZS 4666. The selection of the product is in accordance with Australian Standard AS 1228 and NZ Standard NZS 4223
- (f) The Product is not exposed to chemical fumes or gases other than those present in normal clear atmospheric air nor is subject to prolonged exposure to water or moisture which may cause rainbow type staining, nor is exposed to radiation of any type other than normal sunlight.

5. Reporting and Verification of Product Failure

Winstone Glass has the right to establish to its satisfaction that the Product deterioration of failure is in accordance with the above Warranty and that all of the above conditions have been met.

Any failure of the Product shall be reported immediately to Winstone Glass to enable the Product to be examined in situ by Winstone Glass.

6. The Warranty specifically excludes any glass breakage from any cause other than faulty materials up to the specified design wind pressure as determined in accordance with Australian and New Zealand Standards AS/NZS 1170.2 and AS1288 or NZS 4223 and specifically excludes any liability for consequential losses or damage following installation.

In Australia: subject to limitations imposed by the Trade Practices Act 1974 and any other applicable legislation.

In New Zealand: Subject to any limitations in the Commerce Act 1986, the Fair Trading Act 1986, the Consumer Guarantees Act 1993 and any other applicable legislation.

This Warranty is in substitution for and to the exclusion of all other rights and remedies (if any)

7. Warranty and Replacement Product

Any replacement Product supplied pursuant to this Warranty shall be warranted only until the expiration of the Warranty period for the original Product.

8. Advice

Advice as to application to which the Product can be put may be obtained from Winstone Glass representatives.

Cleaning Glass

This information is offered as a general guide only. Specific advice on the cleaning of glass should always be sought from a reputable glazier or professional window cleaner before any glass cleaning is undertaken.

It is recommended that glass be protected from contamination caused by building materials and methods during construction as this will greatly simplify the glass cleaning task at the end of the project. If the glass is not protected during construction then the glass and frames should be cleaned frequently during construction.

Installation of Thermoflex Insulating Glass Units

Whether glazing into Aluminium or Timber frames ensure that there is minimum edge cover of 12mm all round. All edges must be covered and not exposed to direct UV either by means of the frame or flashings.

Ensure glazing compound are compatible, resilient and non hardening.

Remove all labels straight away after installation to avoid possible thermal breakage.

All glazing should be in accordance with NZS 4223.1.208 Glazing in Buildings.

If unsure about this contact Winstone Glass.